

vENDOR BULLETIN

ARIZONA DEPARTMENT OF ECONOMIC SECURITY
DIVISION OF DEVELOPMENTAL DISABILITIES



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vEndor-Bulletin is a publication for Providers of services for individuals with developmental disabilities through the Division of Developmental Disabilities.

Retroactive Provider Rate Increases – Have been processed!

By Ed Rapoport, Business Operations Administrator

All the agency retroactive provider rate increases for dates of service provided in July, August and September of 2004 have been recently processed by the Division. Providers should be billing the increased rate(s) starting in November 2004.

The Division apologizes for the many delays in making the retroactive payments. The increases were promised several months earlier but due to financial and systems problems the payments were delayed. I appreciate your patience and support and if you haven't received your retroactive payment please call Judy Niebuhr at 602-542-6798.

Qualified Vendor Self Help Manual – Available soon

By Antonia Valladares - Administrative / Operations Business Manager

The Division's contract staff has completed a self-help tutorial Qualified Vendor Application and Directory System (QVADS) Manual. The manual is designed to provide improved technical assistance for Qualified Vendor applicants in the open and continuous nature of Division contracting. Applicants with the aid of screen shots and tips can easily submit and amend a Qualified Vendor application on line.

The manual will be posted to the Division's website under "Vendor Information" in the coming months at www.azdes.gov/ddd

Improving Service Delivery – Ball verses Biedess Lawsuit

By Barbara Brent, Deputy Assistant Director

The Division is implementing actions regarding the Ball v Biedess lawsuit related to tracking any lack of providers in the delivery of authorized services for in-home attendant care, housekeeping or respite. As part of the court order, a monthly report outlining when any member of the Arizona Long Term Care System (ALTCs) reports a lack of a provider to meet assessed needs, will be filed with Arizona Health Care Cost Containment System.

The Division also is developing individualized back up plans and a reporting mechanism for consumers who are most at risk. This impacts some vendors now, but will expand more broadly to additional vendors as the implementation plan rolls out. Stay tuned for more details in the next month.

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